



- 1. What do you understand by Marketing Strategy? Briefly explain the various factors affecting 12M Marketing Strategy.
- 2. Discuss the present day importance of marketing research and what is the contribution of 12M marketing research in decision making?
- 3. L. G. Electronics from South Korea wants to launch its digital a color television in Indian 12M market. As a marketing consultant advise the company on segmentation and positioning strategy to be adopted for identifying the right groups of customers.
- 4. Describe the need and importance of product development in marketing management. Also 12M state the role of branding and packaging in product development.
- 5. What are the typical pricing objectives? Describe the various internal and external factors 12M that influence the pricing strategy of a firm.
- 6. a) Explain the role of integrated marketing communications? 6M
 - b) Explain the distinctive characteristics of services with examples. 6M
- 7. What is distribution? What channels of distribution would you select for marketing soft 12M drinks? Give reasons for the selection.
- 8. Describe the role and importance of advertising in sales promotion. What are the methods 12M of sales promotion?



1.	a) b)	"Job Analysis is the most basic personnel activity." Discuss. In a company with only 25 employees, is there less need for job descriptions? Why or why not?	6M 6M
2.	a)	If you have to analyse a job of a ' <i>creative designer</i> ', which of the data collection methods is suitable and why?	5M
	b)	An energetic young individual was appointed as a line manager. He is creative and finds his own ways & means of completing a task, keeping aside the set standards & eventually interfering in the staff functions of the organization. This has brought conflict between a line & staff managers. Discuss the solutions.	7M
3.	a)	Assume you were asked to develop a training programme to improve sales of company What training techniques would your use? Why?	6M
	b)	Outline the steps involved in conducting a training programme in a systematic way.	6M
4.	MBO is a more systematic appraisal involving employees than a just performance appraisal method. Discuss.		
5.	a)	Based on an evaluation of SKA's, a company has determined that two jobs (job A and job B) are equal. However, when the firm studies the labor market, it finds that applicants for job A are plentiful whereas those for job B are very scare. Should the firm offer less to those who apply for job A or should the pay be equal?	6M
	b)	What factors should be kept in mind by the management in handling the grievance of the workers? What steps should be taken in handling the grievances?	6M
6.	Con i. ii. iii. iv.	npare and contrast the following methods of job evaluation: Ranking Classification Factor comparison Point method	12M
7.	You inte	are the president of a small business. What are some of the ways you expect "going grnational" that will affect HR activities in your business?	12M

8. If you were responsible for hiring someone for your job, "state which recruitment sources 12M would you consider and also which you will avoid." Explain with reason?

Hall Ticket No:

Question Paper Code : C1012



VARDHAMAN COLLEGE OF ENGINEERING (AUTONOMOUS)

MBA II Semester Regular Examinations June/July - 2014 (Regulations: VCE-R11)

PRODUCTION AND OPERATIONS MANAGEMENT

(Master of Business Administration)

Date : 27 June, 2014

Time : 3 Hours

Max. Marks : 60

Answer any FIVE Questions. All Questions carries equal marks All parts of the question must be answered in one place only

1.	a)	 Mention situations in: i. Banking ii. Advertising iii. Agriculture iv. Hoteliering where production and operations is involved v. Describe the inputs vi. Outputs processes and utilities 	6M	
	b)	Write short notes on different stages in a product life cycle with respect to manufacturing strategies and challenges of each stage in the life cycle.	6M	
2.	a) b)	How does a good plant layout help to improve productivity? Discuss the following statement "Some industries are located near the source of raw materials, whereas some near the markets for finished goods".	6M 6M	
3.	Expl enu	plain the different types of costs associated with aggregate planning. For each of the cost, 121 umerate the areas where the cost plays an important role.		
4.	a) b)	Would the Line of balance technique be useful to the General Manager (production) or to a Plant superintendent? Explain. What are the scheduling problems in line balancing?	6M 6M	
5.	Hov i. ii. iii. iv.	v can work study be used for arriving at: Manufacturing budget Production Plan Materials Planning Personnel Policies	12M	
6.	a) b)	Why is an ISO 9000 certification important to a firm? What are the advantages to the firm? Explain. Is TQM more applicable in manufacturing industry as compared to service industry? Discuss.	6M 6M	

7. Draw the network for the following activities and the time duration shown, calculate the total time taken for completion of the activities and identify the critical path.

> Duration Activity 1-2 10 2-3 2 2-5 6 3-4 12 3-7 9 4-5 8 4-6 5 4-8 10 5-8 4 6-7 0 7-9 7 8-10 5 9-11 8 10-11 10

- 8. a) How is the concept behind ABC classification useful for managing a manager's time? 6M Explain. 6M
 - b) List and explain different costs associated with inventory.

12M

Hal	I Ticket No:		Questi	on Paper Code : C1013					
VARDHAMAN COLLEGE OF ENGINEERING (AUTONOMOUS)									
MBA II Semester Regular Examinations June/July - 2014 (Regulations: VCE-R11) QUANTITATIVE DECISIONS FOR BUSINESS ANALYSIS (Master of Rusiness Administration)									
D	ate : 30 June, 2014	Time	: 3 Hours	Max. Marks : 60					
	Answer a All parts	ny FIVE Questions. A of the question must	Il Questions carries equal ma be answered in one place o	arks nly					
1.	Explain the characteristic	s and scope of operatio	ns research.	12M					
2.	Solve the following LPP b Max $Z = 5X1 + 10X2$	y graphical method:		12M					
	St: $3X1 + 5X2 \le 60$								
	$4X1 + 4X2 \le 72$								
	$2X1 + 4X2 \le 100$								
	A1, $A2, \geq 0$								
3.	Solve the following transp	portation problem using	g Vogel's approximation metho	d: 12M					
		D1 D2	D3 D4 Supply						
		01 2 2 02 10 8	5 4 7						
		03 7 6	6 8 5 4 4 15						
		Demand 4 3	4 4 15						
4.	a) What is replacementb) Distinguish between	t? Describe some impoi i individual replacemen	tant replacement situations. t and group replacement policie	6M es. 6M					
5.	Solve the following game	graphically:		12M					
		$\begin{bmatrix} -6 & 0 \end{bmatrix}$	$6 -\frac{3}{2}$						
		7 _3 _	$\begin{bmatrix} 2\\ 8\\ 2 \end{bmatrix}$						
		[/ 3							
6.	A newspaper boy has the	following probabilities	of selling a magazine.	12M					
	probability 0.10	0.15 0.20 0.25	0.3						
	Cost of a copy is 30paise	and the sale price is 50	paise. He cannot return unsolo	l copies. How					
	many copies should he or	raer?							
7.	Patients arrive at a clinic hour. The waiting room per patient is exponentia i. Find the effective a ii. What is the proba	according to a Poissor does not accommodat with mean rate 20 per arrival rate at the clinic bility that an arriving p	n distribution. At the rate of 30 e more than 14 patients. Exan hour. 2 patient will not wait? Will he	patients per 12M nination time find a vacant					
	seat in the room?								

What is the expected waiting time until a patient is discharged from the clinic? iii.

What is simulation? What are the advantages and limitations of simulation? Distinguish between deterministic and stochastic simulation models. 8. a) 6M 6M

b)

На	Il Ticket No: Question Paper Code	e : C1014							
VARDHAMAN COLLEGE OF ENGINEERING (AUTONOMOUS)									
	MBA II Semester Regular Examinations June/July - 2014								
(Regulations: VCE-R11)									
	(Master of Business Administration)								
D	ate : 02 July, 2014 Time : 3 Hours Max. Max. Max. Max. Max. Max. Max. Max.	/larks : 60							
	Answer any FIVE Questions. All Questions carries equal marks								
	All parts of the question must be answered in one place only								
1.	What is strategic fit? Explain how a company achieves strategic fit between its supply chain strategy and its competitive strategy.	12M							
2.	What are the drivers of supply chain performance? With a neat diagram, describe the framework for structuring drivers.	12M							
3.	Explain the various design options for a distribution network?	12M							
4.	What is Demand Forecasting? Explain the steps involved in Demand Forecasting.	12M							
5.	Explain the modes of transportation and their performance characteristics?	12M							
6.	What is Bullwhip effect? Explain its causes and obstacles to coordination in a supply chain.	12M							
7.	Discuss the factors stimulating Logistics Service-Based Alliances.	12M							
8.	a) Discuss the barriers to Global Logistics.	6M							

b) Discuss the Views of Global Logistics. 6M