

**Reg. No. :** .....

**Code No. : 8088**

**Sub. Code : DMT 14**

M.A. DEGREE EXAMINATION, NOVEMBER 2013.

First Year — Non- Semester

Tourism Management (DD and CE)

**HOSPITALITY MANAGEMENT**

(For those who joined in July 2008-09 onwards)

Time : Three hours

Maximum : 100 marks

**PART A — (5 × 5 = 25 marks)**

Answer any FIVE questions out of Eight.

1. Explain in detail about early Inns.
2. Write short notes on
  - (a) Leisure linked catering
  - (b) Club catering.
3. Explain the importance of takeout service.

4. Explain the various functions of desk control section.
5. Write short note on pre-registration.
6. Explain different sources of room reservation.
7. List out the general rules for serving of food and beverage in a restaurant.
8. What are the points to be consider while purchasing service equipments?

PART B — (5 × 15 = 75 marks)

Answer any FIVE questions out of Eight.

9. Bring out the terms and conditions that hotels operate under a management contact.
10. Explain the growth and development of hotel industry in India.
11. Explain the different types of primary catering establishment.
12. Identify challenges that can be unfavorable to the primary catering business.
13. Discuss various departments in an approved hotel.
14. List out the duties and responsibilities of an executive housekeeper.

15. Explain in detail about uniformed service in front office.
  16. Discuss the objectives of food and beverage control.
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