Code No: RR420506

IV B.Tech II Semester Regular Examinations, Apr/May 2008 DECISION SUPPORT SYSTEMS

(Common to Computer Science & Engineering and Information Technology)

Time: 3 hours Max Marks: 80

Answer any FIVE Questions All Questions carry equal marks

- 1. (a) What is a Decision Support System?
 - (b) What are Seven Characteristics of Decision Support Systems? Explain which are common and which are optional? [8+8]
- 2. (a) Define a system? What are the key characteristics of a system?
 - (b) How information system defer from a system in general? [8+8]
- 3. What are the major specialized software packages used to assist DSS development and explain each? [16]
- 4. Explain numerical computation technique for a continuous model with an example. [16]
- 5. Short notes on [16]
 - (a) Media Richness
 - (b) E-meeting
- 6. Define data warehouse and state three characteristics of data warehouse.

[16]

- 7. (a) Explain how a relational database can be organized for a data warehouse.
 - (b) Explain the concept of a multi dimensional database and why they are well suited to data warehouse. [8+8]
- 8. Show how DSS, ES, EIS, GDSS and data warehouse systems relate to each other.
 [16]

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- 1. (a) What is a Decision Support System?
 - (b) What are Seven Characteristics of Decision Support Systems? Explain which are common and which are optional? [8+8]
- 2. (a) What is a model? What are three reasons to use computer models to support decision-making?
 - (b) Consider your DSS course as a system. What is its purpose? What are its inputs? Its outputs? Its major processes? [8+8]
- 3. (a) Give eight factors that a DSS architecture must take into account.
 - (b) Draw the block diagrams for conceptual DSS and specific DSS architectures. [8+8]
- 4. Draw the cobweb model of a market economy with $P_0 = 5.0$, A = 10, B = 0.9, C = -2.4, D = 1.2, by considering demand (D) = A B X P (Price) and Supply (S) = C + D X P_{-1} .
- 5. (a) Describe an electronic meeting system. What types of decision-making tasks might it be useful?
 - (b) Explain the technologies of GDSS. [8+8]
- 6. Define data warehouse and state three characteristics of data warehouse.

[16]

- 7. (a) Describe four kinds of data that data warehouse use.
 - (b) List the stages involved in getting a data into data warehouse and explain each stage. [8+8]
- 8. (a) Describe what the project leader does and what tools he or she uses?
 - (b) What is the difference between the tangible and intangible benefits? [8+8]

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- 1. Explain the following.
 - (a) Kepner Tregoe decision-making method
 - (b) Human decision-making process

[16]

- 2. (a) What are the fundamental operations involved in turning data into information?
 - (b) Give an example for the difference between the data and information. [8+8]
- 3. (a) Explain the DSS software categories based on application and firm size.
 - (b) Explain why client / server computing is popular?

[8+8]

- 4. (a) Explain the stages of systems development life cycle (SDLC) approach.
 - (b) What ethical factors might constrain the type of information to be stored in a DSS database? [8+8]
- 5. Write a General Purpose Systems Simulation (GPSS) program for a manufacturing shop. [16]
- 6. (a) Contrasts the characteristics of people who would use a data warehouse and people who would not need one.
 - (b) Define and distinguish EIS and ESS.

[8+8]

- 7. (a) Describe four kinds of data that data warehouse use.
 - (b) List the stages involved in getting a data into data warehouse and explain each stage. [8+8]
- 8. What is the system integration? Explain what are the components. [16]

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- 2. (a) Define a system? What are the key characteristics of a system?
 - (b) How information system defer from a system in general?

[8+8]

- 3. What are the major specialized software packages used to assist DSS development and explain each? [16]
- 4. Explain the following with an example.

[16]

- (a) System
- (b) Entity
- (c) Attribute
- (d) Activity
- (e) State of System
- 5. (a) Describe an electronic meeting system. What types of decision-making tasks might it be useful?
 - (b) Explain the technologies of GDSS.

[8+8]

- 6. What are the inference engine and the workspace of an expert system and explain the importance of each with the help of block diagram. [16]
- 7. (a) Describe four kinds of data that data warehouse use.
 - (b) List the stages involved in getting a data into data warehouse and explain each stage. [8+8]
- 8. (a) List the various stages of data warehousing project.
 - (b) Justify a data warehouse in terms of both tangible and intangible benefits. [16]