Conduct mock Interview for the candidates. (Maximum 20 Marks)

Include questions on:

- 1. Self Introduction
- 2. Meeting and greeting
- 3. Postures
- 4. Concept knowledge
- 5. Process understanding
- 6. Work culture of BPO
- 7. Career progression
- 8. Work ethics
- 9. Willingness to work in shifts

(Assessor discretion is highly recommended)