

MBA (SUPPLY CHAIN MANAGEMENT)
SEMESTER-1 EXAMINATION: MAY 2012

**PAPER CODE: MB01 SUBJECT: Managerial Functions &
Organization Behaviour**

Time: 3 Hours

Max. Marks: 75

Section – A

Answer the following questions (each question carries 2 marks) (5X2=10)

- 1. a. Division of Work?**
- b. Who is a Manager**
- c. Define operational plans?**
- d. Explain management by objectives?**
- e. Define in nutshell types of strategies?**

Section-B

Answer any five questions. (Each carries 6 marks) (6X5=30)

- 1. What is more beneficial for an organization – a charismatic authority or a technical authority & why?**
- 2. Explain the detail forms of organization.**
- 3. The organization success depends upon the extent of co-ordination, how it helps organization in different ways?**
- 4. Explain in detail about centralization, decentralization, what are its advantages & disadvantages to the organization?**
- 5. What are the steps to be followed by the management to develop a high delegation?**
- 6. What do you see as the essential elements of high delegation?**
- 7. As a HR manager will you prefer the scheme of employee referrals in your organization? If, yes in which situations If no, why not?**

Section-C

Answer any two questions. (Each carries 10 marks)

(10X2=20)

- 1. What would help to do your job better and provide greater job satisfaction?**
- 2. Illustrate through example how is human personality influenced by situational factors?**
- 3. How do the family and peer group of a person determine his/her social behavior?**
- 4. Which do you think to be more conducive for development of your organization theory X or theory Y & why?**

Section – D

Answer any one question.

(1X15=15)

- 5. How do you feel or think that team can earn from the nominal group technique?**
- 6. Explain various types of intra-individual conflicts.**