



# BHARAT SEVAK SAMAJ

NATIONAL DEVELOPMENT AGENCY, PROMOTED BY GOVERNMENT OF INDIA

CENTRAL BOARD OF EXAMINATIONS

BSS NATIONAL VOCATIONAL EDUCATION MISSION

**AS001-BSS DIPLOMA IN INTERNATIONAL AIRLINE & TRAVEL MANAGEMENT**

**ONE YEAR EXAMINATION NOV-2015**

**AS001-01 COMMUNICATIVE ENGLISH AND COMPUTER FUNDAMENTALS**

**TIME: 3 Hours**

**Marks: 100**

## INSTRUCTIONS

- \* 33 questions are there in total
- \* Write answers to each question in proportion to the mark allotted
- \* During the first 15 minutes read the questions carefully

## I. FILL IN THE BLANKS

**1 x 10 = 10**

- 1) Pronouns are used instead of .....
- 2) Verb is an ..... word
- 3) Raju ..... the tallest in our class
- 4) The sun ..... in the east.
- 5) Be back .....
- 6) ..... is father of computer
- 7) Computer programs are also known as .....
- 8) You can enlarge a document using .....
- 9) ..... are where the text is typed
- 10) Mega Byte is-----KB

## II. DEFINE THE FOLLOWING

**2 x 10 = 20**

- 1) Define what are exclamatory words?
- 2) Define vowels?
- 3) What is meant by Feminine Gender?
- 4) Degrees of comparison
- 5) Digital computer
- 6) Explain UNIX
- 7) What are the types of data
- 8) Noun phrase
- 9) Decimal
- 10) Pattern

**III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS****5 x 5 = 25**

- 1) Explain 'WH' type question words?
- 2) Explain few sentences using "do/does"?
- 3) Define phrase
- 4) Write a letter to a book seller ordering some prize books?
- 5) Icons
- 6) Title bar
- 7) Symbols and pictures
- 8) Print preview

**IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS****15 x 3 = 45**

- 1) Explain briefly the job descriptions
- 2) Explain the MS word and its applications
- 3) Explain structure of computer
- 4) Introduction to Pagemaker? Explain
- 5) Explain the classification of computer



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## AS001-BSS DIPLOMA IN INTERNATIONAL AIRLINE & TRAVEL MANAGEMENT

### ONE YEAR EXAMINATION NOV-2015

#### AS001-02 GENERAL TRAVEL KNOWLEDGE

**TIME: 3 Hours**

**Marks: 100**

#### INSTRUCTIONS

- \* 33 questions are there in total
- \* Write answers to each question in proportion to the mark allotted
- \* During the first 15 minutes read the questions carefully

#### I. FILL IN THE BLANKS

**1 x 10 = 10**

- 1) A room tariff which include roomrent and morning tea.....
- 2) A menu in which each item is priced and charged sperately.....
- 3) To place right person for right job .....
- 4) A person who travels outside the country is called .....
- 5) Indian railways are owned & Managed by .....
- 6) GMT stands for .....
- 7) Employment visa is also known as .....
- 8) Airline code are always ..... letters
- 9) Official passport is also is called .....
- 10) India - China boarder line is called .....

#### II. DEFINE THE FOLLOWING

**2 x 10 = 20**

- 1) Cabin Baggage
- 2) Geology
- 3) TIM
- 4) Baggage Allowance
- 5) Tourist

**III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS****5 x 5 = 25**

- 1) Hotel
- 2) Formal organisation
- 3) Functions of management
- 4) There are three customs inspection point. What are they and explain ?
- 5) List out the food plans ?
- 6) Explain the types of hotel.
- 7) Explain the boundaries of India ?
- 8) Describe the types of bed used in the hotels ?

**IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS****15 x 3 = 45**

- 1) Define management and it's nature, characteristics and various functions of management
- 2) Define Accomodation and different types of Hotels
- 3) Munnar a tourist Destination - Explain
- 4) Define passport and explain the types of passport ?
- 5) IC 855 10 may DEL BKK 0030 0530 TA 778 10 May BKK NRT 0830 1600 Calculate the total flying time ?



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## AS001-BSS DIPLOMA IN INTERNATIONAL AIRLINE & TRAVEL MANAGEMENT ONE YEAR EXAMINATION NOV-2015

AS001-03 TRAVEL PROCEDURES AND FORMALITY

TIME: 3 Hours

Marks: 100

### INSTRUCTIONS

- \* 33 questions are there in total
- \* Write answers to each question in proportion to the mark allotted
- \* During the first 15 minutes read the questions carefully

### I. FILL IN THE BLANKS

1 x 10 = 10

- 1) A person who travel within the country is called .....
- 2) Indian Airlines two letter code is .....
- 3) Decode of IFK is .....
- 4) Tourism Industry basically known as ..... industry
- 5) Working place of flight attenders is .....

### II. DEFINE THE FOLLOWING

2 x 10 = 20

- 1) Adult coupon
- 2) Fuselage
- 3) Passport
- 4) Infant
- 5) Elevator

**III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS****5 x 5 = 25**

- 1) Adult coupon
- 2) Fuselage
- 3) Passport
- 4) Infant
- 5) Elevator

**IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS****15 x 3 = 45**

- 1) Special passengers in Airline Industry . Explain
- 2) Different travel document used in aviation Industry



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## AS001-BSS DIPLOMA IN INTERNATIONAL AIRLINE & TRAVEL MANAGEMENT

### ONE YEAR EXAMINATION NOV-2015

#### AS001-04 FARES AND TICKETING

TIME: 3 Hours

Marks: 100

#### INSTRUCTIONS

- \* 33 questions are there in total
- \* Write answers to each question in proportion to the mark allotted
- \* During the first 15 minutes read the questions carefully

#### I. FILL IN THE BLANKS

1 x 10 = 10

- 1) HIP means.....
- 2) Three letter code for Kuwait is .....
- 3) o / symbol indicates .....
- 4) HK1 indicates .....
- 5) Back haul check applies only to ..... fare
- 6) City and Airport codes are always ..... letters
- 7) MCT means .....
- 8) JRS indicates ..... city
- 9) ..... code is used to define infant passenger
- 10) CTMF means .....

#### II. DEFINE THE FOLLOWING

2 x 10 = 20

- 1) Stop over
- 2) TPM
- 3) EMA
- 4) No show
- 5) NUC
- 6) BHC
- 7) Write a note on types of transaction
- 8) E-ticketing
- 9) Write the two letter airline code of the following a.American Airlines b.Air India c.Indian Airilnes  
d.Singapore Airlinese.Emirates f.Lufthansa
- 10) MPM

**III. WRITE BRIEF ANSWER FOR ANY 5 QUESTIONS****5 x 5 = 25**

- 1) Write a short note on HIP ?
- 2) Explain the following ? a.LCF b. IROE c.Origin and Destination
- 3) Explain NUC, IROE, One way trip , round trip
- 4) E-Ticket
- 5) What is the COC of travel
- 6) How many transfer points are in the routing
- 7) How many are considered as stopover points
- 8) Explain the history of aviation in India

**IV. WRITE LONG ANSWER FOR ANY 3 QUESTIONS****15 x 3 = 45**

- 1) LON - SFO-YEA YMQ -MCO-LON Y1/2 RT LON-SFO-905.00 TPM MPM LON-YEA- 861.00 LON-YMQ-850.00
- 2) Explain the types of journey ?
- 3) Write a short note on special fares ?
- 4) How to plan a successful travel destination
- 5) Modes of Transportation in India